

Heath Lane Surgery Patient Participation Group (PPG) Meeting
July 29th 2010

Apologies:

Diane Lucking

Present:

Roger Ellis, Eunice Ward, Ann Sowman, Margaret Stevens, Ann Walsh, Jackie Telford, Wendy Edwards, Stuart Watson, Geth Jenkins, Dr Moncrief, Jane Pearce.

The meeting was opened by Roger who welcomed Dr Moncrief to the meeting. This meeting was the first Annual General Meeting of the group, all those present accepted to remain on the committee for the next year. The following officers were elected

Chairman: Roger Ellis

Vice Chairman: Margaret Stevens assisted by Ann Welsh

Secretary: Wendy Edwards

It was decided that the meetings would still take place every two months at Heath Lane Surgery.

Roger took photos of the group.

1:Minutes	Jackie had not received minutes or agenda these will now be sent by post to her.
2: Walking for Life group	Copy of poster has gone onto the web site Photos were shown of the group, participation is rising. Jackie gave short talk about the group and the length of time the walks take.

<p>3:Health Awareness Day</p> <p>4: Nursing staff</p> <p>5 Appointment times</p> <p>6: Blood Pressure Machine</p> <p>7: Government White Paper</p>	<p>Health Awareness Day will take place on August 21st 9am-12noon at the Methodist Church, set up time will be 8 30am members of group asked to attend and assist with morning. There will be a stand for the Walking for Health group. Stuart volunteered to formulate a flyer to put on display in prominent places.</p> <p>The new practice nurse Alison Crowe will be asked to attend the September meeting.</p> <p>A question was asked regarding appointment times running late, Doctor Jenkins replied that it was difficult sometimes if a patient comes in with a major problem and need extra time to put their mind at ease, very hard to stick to times in that case.</p> <p>Stuart asked a question regarding the blood pressure machine. To use this correctly one must sit down when taking blood pressure; there is signage visible explaining the use of machine.</p> <p>Dr Jenkins gave a talk to the group regarding the implications to the practice over the latest government white paper.</p>
<p>8 : National Patient Experience Survey</p>	<p>Ann Walsh gave the group an input which outlined the features of the survey:</p> <ul style="list-style-type: none">• getting through to the surgery• ability to see a doctor fairly quickly• ability to book ahead in the last 6 months• ability to see a preferred doctor• satisfaction with opening hours

<p>9 : Podiatry Services</p>	<p>Amin Pabani has actioned requests made when he visited group.</p>
<p>10: Elderly Care Co coordinator: Sally Richley</p>	<p>Eunice asked how the coordinator role was working. Approx. 114 patients have been seen; some patients did not wish to be seen. Jane said that the position had helped the nurses. Sally is working down the age groups. Unfortunately this position is only funded for one year and looks as if it will go at the end of the year.</p>
<p>11: Flu Vaccination</p>	<p>Second date still to be confirmed</p>
<p>A.O.B.</p> <p>12: National Association of PPG</p> <p>Dr Jenkins thanked the committee and Roger for being chairperson; each member was given a bottle as a thank you from the surgery.</p> <p>Dates of next meetings 2010/2011 Wednesday 29th September Wednesday 24th November Wednesday 26th January Wednesday 30th March Wednesday 25th May Wednesday 27th July – this will be the annual general meeting.</p> <p>These will take place at 7pm Heath Lane</p>	<p>Ann gave out leaflets.</p>