

**Heath Lane Surgery Patient Participation Group (PPG) Meeting**  
**March 25th 2010**

**Apologies:**

**Janice Richards, Linda Cheshire, Jane Pearce.**

**Present:**

**Roger Ellis, Eunice Ward, Ann Sowman, Margaret Stevens, Ann Walsh, Jackie Telford, Wendy Edwards, Geth Jenkins, Will Priestman, Amin Pabani, Peter Wilson, Rhonda Jackson, Glen Carter.**

**At the start of the meeting Roger gave a welcome to the new member of the Earl Shilton Practice Dr Will Priestman.**

<b>1: Notes from the last meeting</b> Every one except Jackie had received minutes.	<b>Action:</b> Ann: to check mailing list.
<b>2: Amin Pabani Head of Podiatry Services for Leicestershire and Rutland Contact details:</b> <b>Amin Pabani</b> <b>Head of Podiatry Services</b> <b>Fosse House</b> <b>6 Smith Way</b> <b>Grove Park</b> <b>Enderby</b> <b>Leicester</b> <b>LE19 1RS</b>  <b>0116 2950984 / 07710645966</b>  <b>amin.pabani@lcrchs.nhs.uk</b>  <b>(Not sure if e mail address correct)</b>	<b>Amin gave a talk to the group out lining the Podiatry services for the area; he outlined how the system worked, who can refer &amp; self referral. Access is by Hinckley booking office which is open mornings only. The nearest appointments locally are at Hinckley Hospital and William Bradford College Earl Shilton; there are approx. 5 local centres, patients are usually referred to the closest site to their home address. There are 32 sites across the county; there is no charge for this service. There is a drop in centre at Hinckley Health Centre to coincide with Paul McNally's clinic. There is the facility for a home visit for some one who is house bound. Amin asked for suggestions/comments from the group</b>  <b>Geth Jenkins asked Amin various questions regarding the service.</b>



<p><b>11: Patient attendance at surgery</b></p>	<p>Attendance has improved since availability of booking on the day; some patients how ever do still not arrive for appointments even though booked that day. Patients can now see a Doctor from 7.30am onwards; these appointments are pre book able. The last appointment of the day being 6.10pm. Telephone service from 8am.</p>
<p><b>12: Financial position of practice</b></p> <p><b>13: ID Badges</b></p> <p><b>14: Receptionists</b></p> <p><b>15: Dr Thomas</b></p> <p><b>16: Fish Tanks</b></p> <p><b>AOB</b></p> <p><b>Diabetic Awareness Day</b></p> <p><b><u>Dates of next meetings 2010</u></b></p> <p><b>Thursday 27<sup>th</sup> May</b></p> <p><b>Thursday 29<sup>th</sup> July</b></p> <p><b>All will take place at 7pm Heath Lane</b></p>	<p>Geth out lined the financial position of practice.</p> <p>ID badges were given out to those present.</p> <p>Roger thanked Rhonda and Glen for attending the meeting.</p> <p>Dr Thomas retires from the practice after 32 years on 1<sup>st</sup> April. A letter of thanks will be sent from group- action Ann/Roger to compile letter.</p> <p>Fish tanks have been cleaned and replenished.</p> <p>It is intended to hold a diabetic awareness day to be staffed by practice diabetic nurses and the National Diabetic Association. This will take the format of an informal coffee morning possibly held at the Methodist Hall on a Saturday. Will offered to go along as the local Doctor. Members of group asked to go along and give assistance date to be confirmed.</p>